

Seeing Every Identity, Connecting Every System

Identity automation that moves at business speed.

Overview

Industry Context

Large insurers run on a patchwork of legacy systems, cloud platforms, partner portals, and third-party apps. Each department has its own access model, and IT is left stitching everything together. The result? Siloed identities, blind spots in access, and brittle integrations that make governance and security harder.

- 45% of insurers cite lack of integration across identity systems as a top barrier to modernization (Deloitte).
- 62% of breaches involve compromised or misconfigured identities (Verizon DBIR).
- On average, large insurers manage 1,000+ applications across hybrid environments (Forrester).

The Challenge

One national health insurer admitted: “We had no single view of who had access across claims, HR, and partner portals. Every system told a different story.”

Disconnected apps created blind spots in risk reporting. Access reviews were incomplete. Provisioning required building point-to-point scripts that constantly broke. The result: higher risk, higher costs, and an inability to scale.

ObserveID Solution

ObserveID provided 360° visibility and seamless connectivity by:

- Unifying access data across cloud, on-prem, and legacy systems into a single observability layer.
- Deploying low-code connectors for core insurance platforms (claims, HR, CRM, financials).
- Enabling real-time dashboards to show who has access to what, where, and why.
- Automating policy enforcement to close risky gaps (orphan accounts, excessive entitlements).

Business Impact



Automated Onboarding and Offboarding: Eliminate manual errors and accelerate the user provisioning process.



Real time Visibility: Gained a single source of truth for all identities and entitlements.



Scalability: A system that could easily adapt to their growing and evolving production needs.



Cost Management: Better visibility and control over software licenses and permissions.